

# Industry Partner Success



### The OCCAM story





# Reducing care variability & protocol fragmentation at an academic trauma center

# OCCAM

#### **Online Clinical Care Advisories & Messages**



Erik G. Van Eaton, MD, FACS

University of Washington

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### How do I ...?

Choose the correct VTE prophylaxis for a patient with pelvic fracture & small, stable subarachnoid hemorrhage?

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Decide which patients need CT angiography to rule out blunt cerebrovascular injury?

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Decide which patients need CT angiography to rule out blunt cerebrovascular injury?

Transfer a stabilized, high-risk pregnant trauma patient to the campus with a dedicated labor & delivery unit?

# Step 1: Available IT resources In 2011, found 33 clinical websites at UW:

- 14 open to the world
- 19 password protected
- 11 restricted by department

# **Step 1: Available IT resources**

#### In 2011, found 33 clinical websites at UW

- 14 open to the world
- 19 password protected
- 11 restricted by department

#### Sampled 22 clinical websites:

- 382 protocols/guidelines
- 276 broken links
- Only 10 sites contained date/source/author
- None with evidence of peer review or approval
- No standardization or mobile optimization

### **Step 2: Current behaviors**

In the clinic & on rounds, our providers often look in reference systems when making plans.

On rounds – heavy use of mobile devices for Google, PubMed, UpToDate.

# **2011 Pilot Study Results**

- 38 clinical questions over 23 rounding days
- 40% related to institutional guidelines/protocols
- Attitudes toward use of guidelines: favorable, but guidelines were **hard to find**
- Information seeking behavior:
  - Smart phones
  - Paper pocket guides
- Evidence often unavailable in actionable form when clinical decisions are being made = information & knowledge gaps

# **Step 3: Intervention**

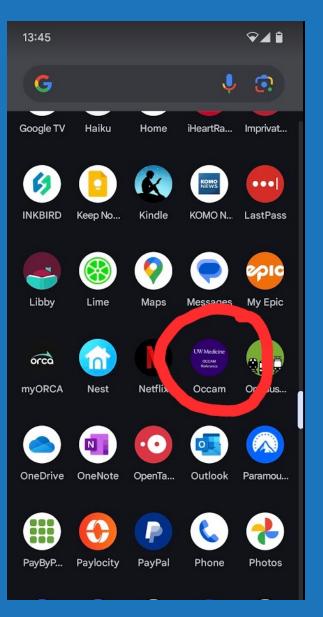
- Harmonization: form editorial board
- Standardization: create templates/styles
- Delivery: desktop & mobile device access

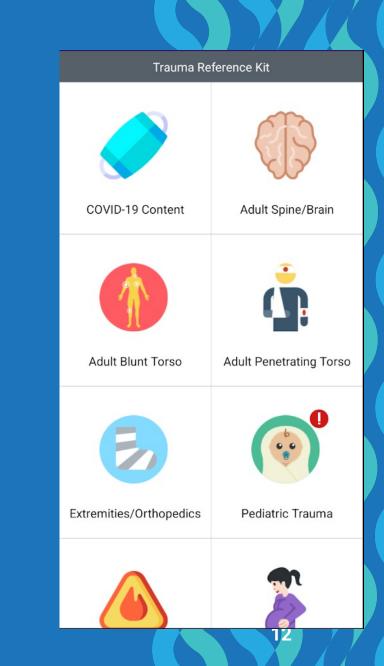
Content must be:

- Easy to find (smartphone app, EHR link)
- Clinically actionable (concise, "do this")
- Served intelligently (robust IT platform)

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### Easy to find





tactuum.com

# **Clinically actionable**

#### PROTOCOL:

I. Inclusion Criteria: This algorithm applies to adults and children<sup>1</sup>.

#### II. Indications for Screening (CT Angiography)

CT angiography should be performed in patients who have an increased risk of BCVI, signs or symptoms suggestive of blunt carotid or vertebral artery injury, and/or concern for BCVI on screening imaging of the neck vasculature that is part of the trauma pan scan protocol (see below).

#### High risk factors for BCVI. Any of:

- A. LeFort II or III facial fracture.
- B. Mandible fracture with high risk mechanism(\* See below).
- C. All skull base fractures (This includes sphenoid, petrous temporal, clivus, ethmoid, occipital bone and occipital condyle fractures).
- D. Any fracture (except spinous process), subluxation, or ligamentous injury of the cervical spine.
- E. Major thoracic injuries including "Great vessel"\*\* injuries, flail chest, thoracic crush injuries, >15% chest wall soft tissue injury/avulsion, lung lacerations (except minor, unilateral, lacerations in a single lobe), tracheal or bronchial injury, large volume hemothorax (>1000mL), and/or large volume pneumothorax (>50% and/or tension).\*\*\*
- F. Scalp degloving

# Served intelligently

- Uses UW security method, including centralized authentication.
- Stores content in cloud, compliant with all security & regulatory protocols.
- Provides author/approver metadata, & noninterruptive update push process.

### Served intelligently

#### tactuum.com

#### Blunt Cerebrovascular Injury

vastating ischemic neurologic velop in approximately 10–20% l of 10–72 hours has been tment (see BCVI management the stroke rate and prevent hough recent evidence h high risk mechanisms. The BCVI.

#### References

1. Anto VP, Brown JB, Peitzman AB, et al. Blunt cerebrovascular injury in elderly fall patients: are we screening enough? World J Emerg Surg 2018;13:30.

04 January 2022

Author(s):

Martin Gunn, MD, Ken Linnau, MD, Eileen Bulger, MD

Approved By:

Last reviewed:

Trauma Medical Director

Reviewer Name(s):

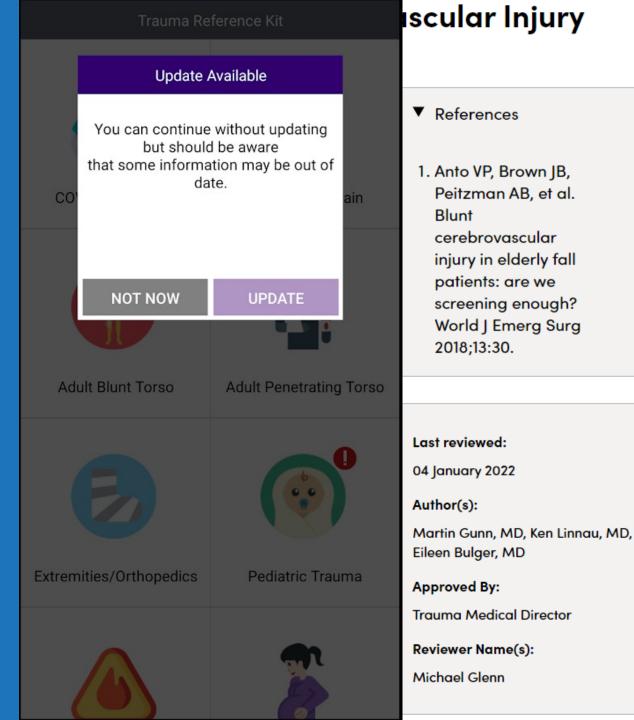
Michael Glenn

oms suggestive of blunt carotid s part of the trauma pan scan

and occipital condyle

s chest wall soft tissue or bronchial injury, large

#### **Served intelligently**



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#### What Tactuum do

**QURIS** Clinical Companion (+ EcoSystem)

**QURIS** Patient Companion

DigitalDigital Front Door, Virtual Wards,InnovationStaff/Patient Portals, and more...



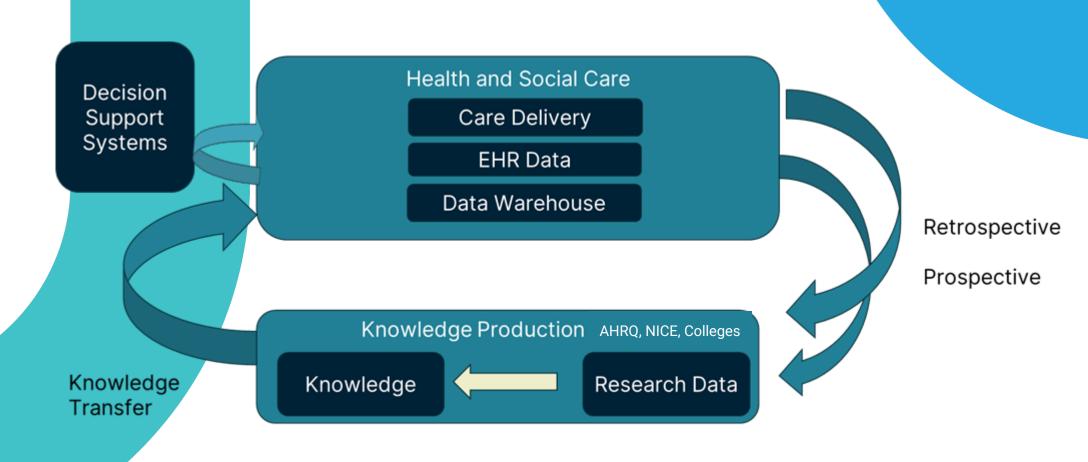
# **QURIS** Clinical Companion

### Turning words into actions, now!

Making your guidelines, policies and protocols impactful, effective and measurable



### Health Learning System



Learning Health System – Data Flow

### Decision support spectrum

Knowledge driven Data driven User driven/Passive Automated/Active Integrated (clinical workflow) **Disparate/Disconnected** 0 +  $\heartsuit$ **Guidelines** (digital) Calculators **EPR** alerts **Automation Formularies** (online) **Data collection** Scoring tools **Discovery (AI/ML)** 

#### Decision support spectrum



### A key challenge

Knowledge driven User driven/Passive Disparate/Disconnected

Low

#### Data driven Automated/Active Integrated (clinical workflow)

skills/resource cost/effort

High

### Quris approach/success





Improve **productivity** - by reducing time searching/accessing key resources. Improve **resilience** – by ensuring access to key resources at all times. Improve **standardisation** – by removing barriers to accessing your clinical protocols/guidelines.

Improve clinical governance Improve organisational compliance Improve staff satisfaction/retention Improve clinical care



### Standardization Collaboration Sharing

### **Stand**ardization

#### Templates

#### Guideline – Content Template

**Title\*:** Short descriptive name for content (50 Characters) – Search weighting +16 Click or tap here to enter text. 50 Char. Max

**Keywords:** Terms that assist in search. Not necessary to repeat words used within title. – Title search weighting is +16, Keyword search weighting +8 all other fields +1. Search is triggered on the third character typed.

Keywords separated by commas

**Web – Mobile Display:** Default is for content to be displayable on both web and off-line mobile devices. Check web only if the content would never be used on an off-line mobile device, such as Human Resource documents.

Web Only Content

□ Web and Mobile Content Should this content be part of a <u>Reference Kit?</u> □

Contact Information to discuss reference Kit: Name: \_\_\_\_\_ Email/Phone \_\_\_\_\_

#### **Organization\*:**

🗆 Hospital A 🛛 Hospital B 🔅 Clinic A

#### Content Type\*: Terms that best describe the content to post.

Guideline	Protocol	Care Pathway	Algorithm	Checklist
Contact	□ Form	□ Procedure/Process	Policy	Drug Information
GME Information	Other:	Click or tap here to ent	er text.	

#### Content\*: (DO NOT INCLUDE PHI)

Objectives: The overall objective(s) or purpose of the guideline.

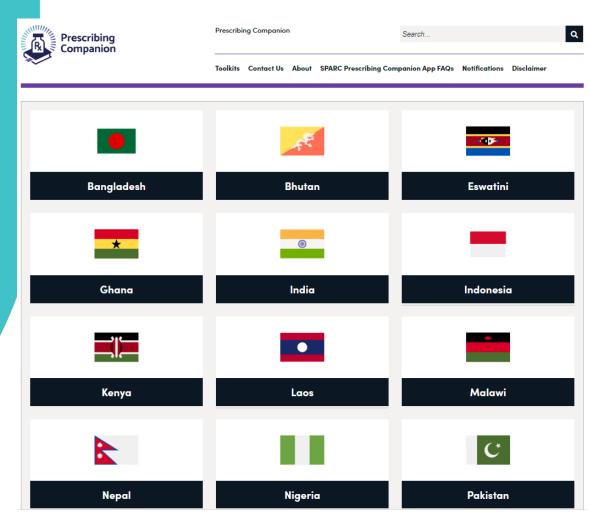
Click or tap here to enter text.

Scope: The clinical question(s) the document covers are (are) specifically described. Click or tap here to enter text.

Audience: The patients to whom the document is meant to apply are specifically described. Click or tap here to enter text.

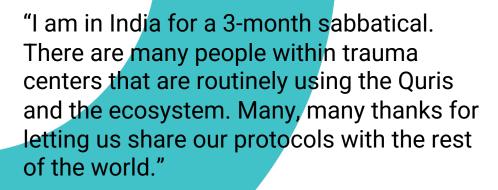
# **Collaboration**

#### International, National and Organizational



### **Sharing** Re-use, shared libraries, EcoSystem





#### Dr. Raghavendran, Jan 2024

Eccary stem       Tactum       Other Resources       Contact and Feedback         • Announcements and latest updates       Image: Contact and Feedback       Image: Contact and Feedback         Image: Contact and Image: Contact and Feedback       Image: Contact and Feedback       Image: Contact and Feedback         Image: Contact and Image: Contact and Image: Contact and Feedback       Image: Contact and Feedback       Image: Contact and Feedback         Image: Contact and Imag	QURIS	Ecosystem	Search	٩
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	University of Michigan	ICU One Pager	NHS Scotland - GGC	

#### Is it really free?

Yup, we are learning that many organizations have done amazing work developing actionable clinical guidance and also have a mission to improve worldwide healthcare. We want to support this effort.

#### Why this content? Why not go directly to the research?

You can go directly to the research and we encourage you to do so but if a similar organization has shared content on a needed subject, you may be able to shorten your development time and save precious clinical time.

#### Can I change the content to meet our local needs?

Yes. It is very important to properly review any content that you will reuse and localize it for your patient population, staff, and supplies. We encourage that content gets the same scrutiny as any policy document created within your organization.

#### Who owns the content?

Nobody. The content on this site is covered by a creative commons license to freely share and adapt. Similar to the open-source software concept we hope and encourage sharing and crowdsourcing ongoing development of the best guidance.

We have great content we would like to share. How can I post content?

#### How to re-use the content?

For our Quris clients send us a note and we will make the content available in your web and mobile app.

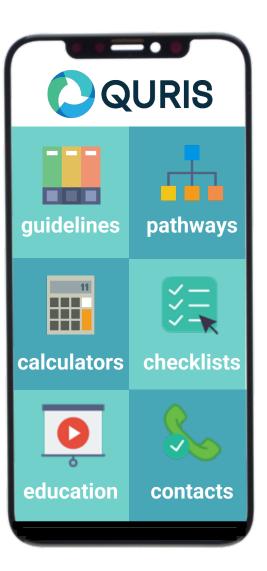
For non-Quris partners, the easiest way to get the content is to print from your browser in a PDF format.

#### ecosystem.tactuum.com

#### guideli<mark>nes, proced</mark>ures, handbooks

#### interactive tools

education & training

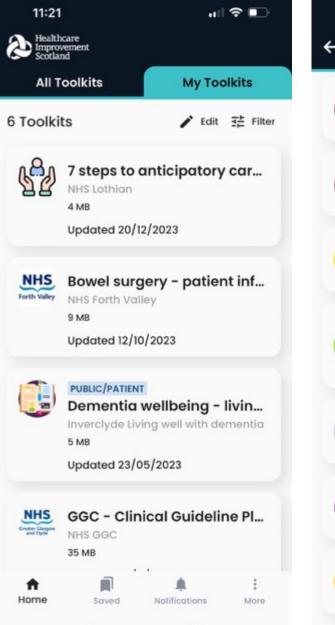


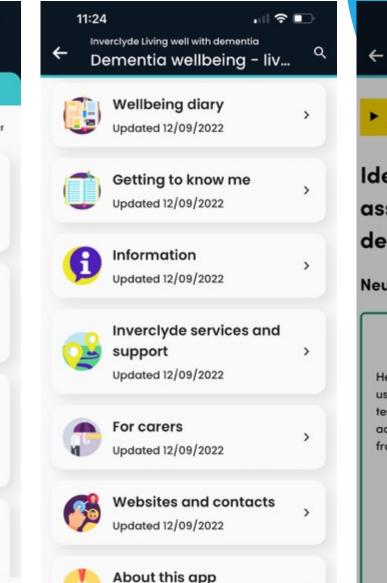
#### pathways, protocols

#### checklists, data forms

contact lists

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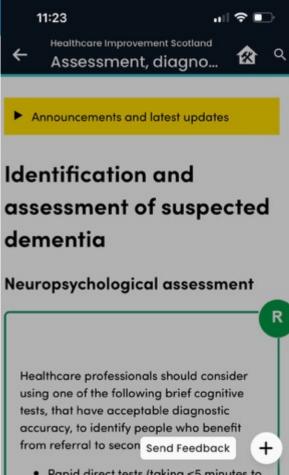




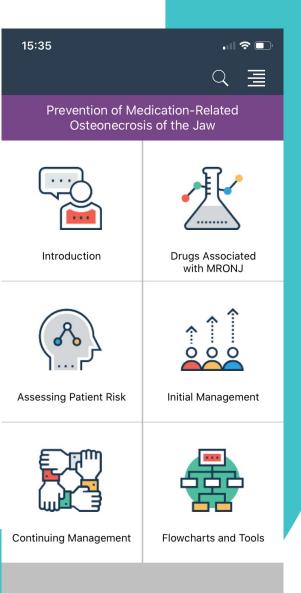
Updated 12/09/2022

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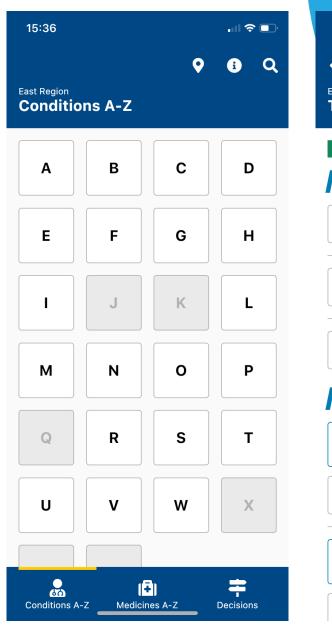
- Rapid direct tests (taking ≤5 minutes to complete): Six-item Scr Add Note General Practitioner Assessment of Cognition (GPCOG). Clock Drawing Test, Mini-Cog, M Add Bookmark int Screen (MIS), Six Item Cognitive Impairment Test (6-CIT), and Mini-AC
- Extended direct tests (ranging from i to 30 minutes to complete): Free-Cog, Montreal Cognitive Assessment
   (MacCa) Revelated Universal Demention



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ist of dr	ugs asso MRONJ	ciated with
Drug name	Trade names(s)	Indication
alendronic acid (bisphosphonate)	Binosto® Fosamax® Fosavance®	osteoporosis
risedronate sodium (bisphosphonate)	Actonel® Actonel Combi®	osteoporosis Paget's Disease
zoledronic acid (bisphosphonate)	Aclasta® Zometa®	osteoporosis Paget's Disease treatment of cancer
ibandronic acid (bisphosphonate)	Bondronat <sup>®</sup> Bonviva <sup>®</sup> Iasibon <sup>®</sup> Quodixor <sup>®</sup>	osteoporosis treatment of cancer
amidronate disodium (bisphosphonate)	Aredia <sup>®</sup>	Paget's Disease bone pain treatment of cancer
sodium clodronate (bisphosphonate)	Bonefos® Clasteon® Loron®	bone pain treatment of cancer
denosumab (RANKL inhibitor)	Prolia® Xgeva®	osteoporosis treatment of cancer
bevacizumab (anti-angiogenic)	Avastin*	treatment of cancer
sunitinib (anti-angiogenic)	Sutent®	treatment of cancer
aflibercept (anti-angiogenic)	Zaltrap*	treatment of cancer

trade names can change and new drugs may b

released that may be implicated in MRONJ.



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East STAGING Topical treatment	
A Topical treatment	
1	
Benzoyl peroxide	>
— OR —	
Clindamycin	>
— OR —	
Adapalene	>
2	
Combination product recommended first line in the treatment of mild acne that is mostly inflammator nature	
Adapalene + Benzoyl peroxide	>
— OR —	
Combination product for the treatment of mild to moderate acne. It may enhance compliance compared to the two products individually	
Benzoyl pe <del>rexide + Clindam</del> ycin	>

#### Clinical guidelines, Formularies

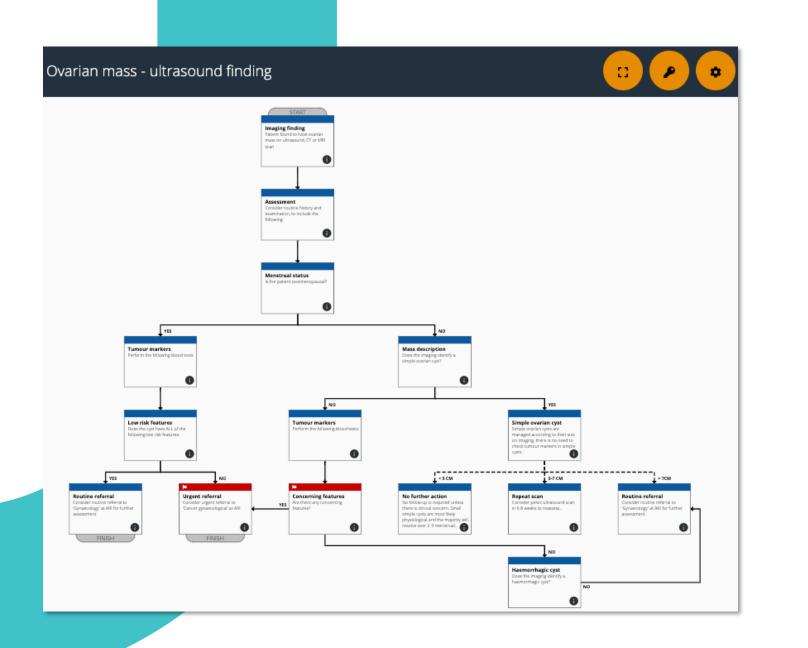
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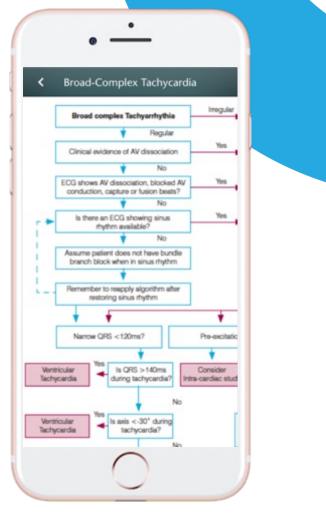
Fever in past 24 nours	
No	0
Yes	•1
Absence of cough or coryza	
No	0
Yes	<b>e</b> 1
Symptom onset 3 days or less	
No	0
Yes	e
Physical exam findings	
No	0 +1
Severe inflammation of tonsils	
No	0
Yes	Ð
Total Centor Score : 3	
Result: Consider rapid strep testing and/or culture.	
Probability of strep pharyngitis 28-35%	
<ol> <li>Fever in past 24 hours</li> <li>Absence of cough or coryza</li> </ol>	
<ol> <li>Symptom onset 3 days or less</li> <li>Purulent tonsils</li> </ol>	
Severe inflammation of tonsils	
Reset Export PDF	

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Respiration Rate	9 - 11	1
Oxygen Saturations	92 - 93	2
Any Supplemental Oxyger	n Yes	2
Temperature	36.1 - 38.0	0
Heart Rate	91 - 110	1
Systolic BP	111 - 219	0
Conscious Level	V, P or U	3
	Total	score : 9
As	sess →	

-	NEWS	
	ACUTE ADULT	
NEWS SCORE	≥ 4 - SCREEN FOR SEPSIS	NOW
Ulat	n Clinical Risk	
nigi		
NEWS Score	9	
Frequency	Continuous	
of monitoring	monitoring of vital signs	
Clinical	Refer to local	
Response / Action	escalation policies	
	P DIGED	

Medical calculators, risk scoring calculators





#### Pathways/Protocols – triage, referral, treatment

# **Clients/Collaboration**

**UW** Medicine

UNIVERSITY OF WASHINGTON MEDICAL CENTER







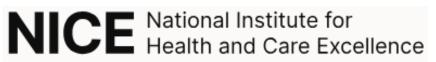






Scottish Intercollegiate Guidelines Network





#### Key takeaways...

- Standards & templates drive efficiency
- Collaboration promotes improvement and discovery
- Sharing promotes collaboration and is just a good thing to do!
- Delivery of CPG can take many forms
- User-centered design focus on end-user needs to deliver **practical utility**

### **Question & Answers...**



### Further info.





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www.tactuum.com

